



Product Bulletin

Product Bulletin

FAS/V3140 Software Tier Change Announcement

Revision History

November 3, 2008 - Initial version

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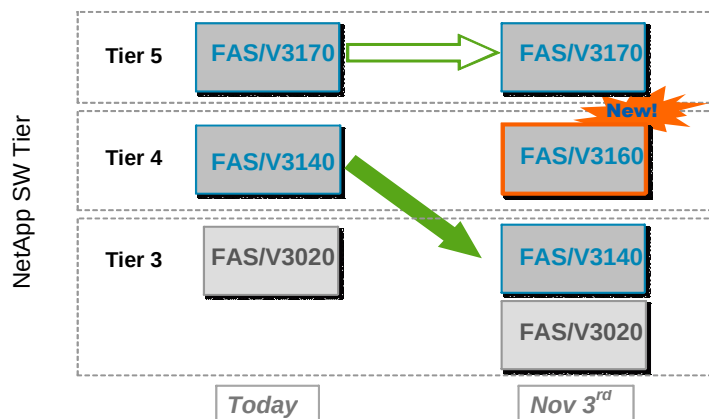
1. Summary

This product bulletin announces the software tier change from T4/T4C to T3/T3C for FAS3140 and V3140 system. The changes are effective with the November 2008 Quote Tool Release.

2. What is the Reason for Software Tier Change?

With the introduction of FAS/V3160 in November 2008 our lineup for FAS3100 series is complete. We are repositioning our FAS/V3100 series so that it aligns with the recently announced end of availability FAS/V3000 series. The first step towards the alignment was reducing the controller price on FAS/V3140 in September 2008. Now NetApp is moving the software tier on FAS/V3140 from Tier 4 to Tier 3 in order to have a more direct replacement product for FAS/V3020 at nearly the same price point. This software tier change aligns our FAS3100 series with the recently announced end of availability FAS/V3000 series and provides our customers a one-to-one replacement option with superior performance, storage scalability, and deployment flexibility product compared to the existing FAS3000 series and midrange competition.

FAS/V3100 Positioning



3. Affected Part Numbers

All FAS/V3140 software part numbers will now be Tier 3.

The quoting process remains unchanged.

Please note the existing quotes for FAS3140 will remain in the system with the November Quote tool. Therefore, a new quote with software tier 3 needs to be generated or you need to edit the T4 quote to make it T3.

4. Additional Information

Contact Information: Please contact your NetApp sales or channel partner representative with questions concerning this bulletin.



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